

Solving Your Dropbox Problem



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Secure Access to Data Where It Lives

Many employees use cloud-based services to share sensitive company data with each other, vendors, customers and partners. They sync data to their personal devices and home computers, all in an effort to do their jobs quickly and efficiently – all without IT’s oversight. Cloud-based file sharing services store sensitive company data on external servers outside of IT’s control, in violation of corporate policies and regulatory requirements – maybe even outside the country – and not managed by IT. The risks of data leakage, security vulnerabilities, compliance violations and business damage are enormous.

The Dropbox Problem in Action

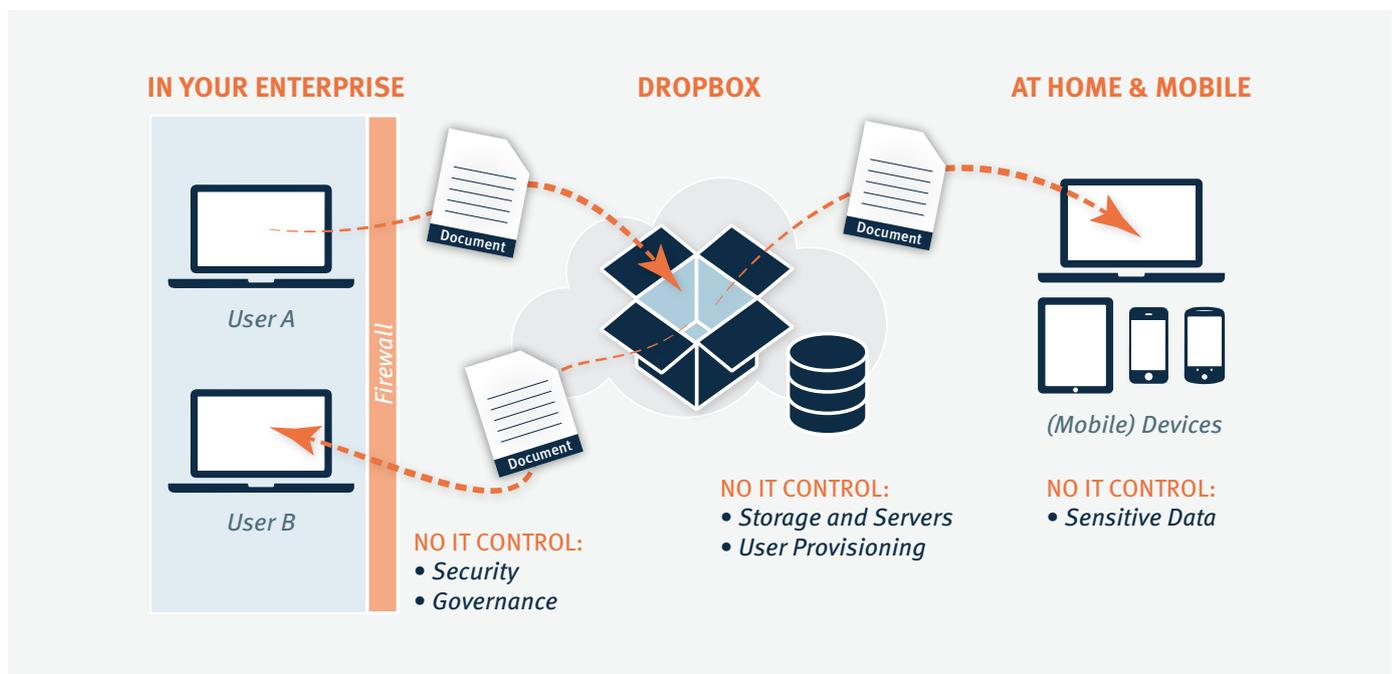


Figure 1: How sensitive data is shared beyond the firewall and IT control

Time to regain control

Organizations that must share confidential data internally and externally rely on ownCloud’s on-premises Universal File Access platform. Only ownCloud gives IT the visibility and control required to manage sensitive data, preserve business processes and integrate with existing compliant infrastructures while offering the modern collaboration experience users demand. ownCloud allows IT to regain control of sensitive data:

- **Manage and Protect** data on-site – using any available storage, with the complete software stack running on servers safely inside the data center, controlled by trusted administrators, managed to established policies. Monitor and audit activity with comprehensive logging.
- **Integrate** with existing IT systems and policies including – security systems, user directories, governance workflows, intrusion detection, monitoring, logging and storage management and more.
- **Extend** functionality easily through a comprehensive set of APIs to customize system capabilities, meet unique service requirements, and accommodate changing technology needs.

AND STILL provide end users a clean, intuitive access and frictionless collaboration to the documents they need to get the job done through the web, desktop client or mobile app.

ownCloud in Action

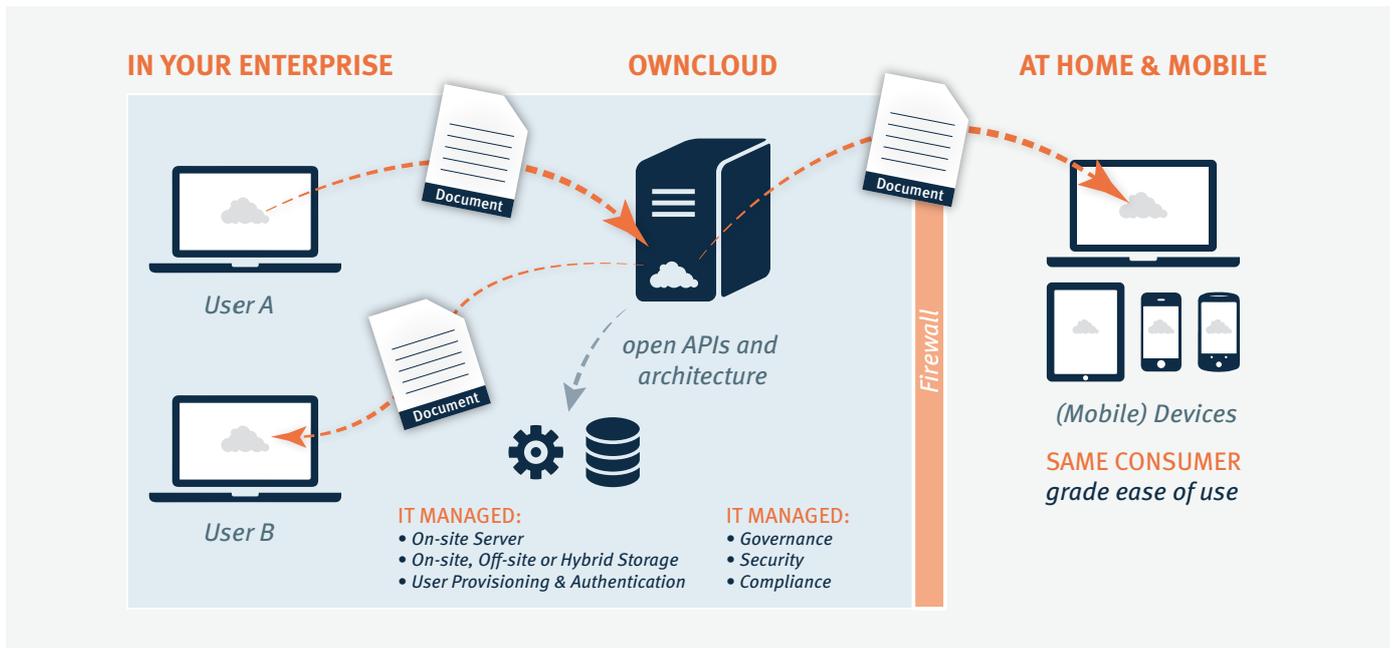


Figure 2: ownCloud provides Universal File Access to any device while keeping IT in control

Introducing ownCloud

Only ownCloud combines the flexibility, openness and speed of innovation, putting file sharing and share control back into the hands of IT:

- Companies host ownCloud in their own data centers (or a third-party data centers they choose) on physical, virtual or private cloud servers.
- IT controls and manages ownCloud. Administrators define security policies, provision users and groups, set tags, monitor logs and system health, and meter usage and quotas, all from ownCloud's command center.
- ownCloud integrates easily with enterprise user directories, governance workflows, security systems and monitoring tools. And ownCloud supports many popular storage footprints, so data back-ups are a breeze.
- Built-in wizards allow IT to integrate ownCloud with SharePoint, Windows network drives, Amazon S3, Active Directory/LDAP and any authentication service that supports SAML. As users are managed via those services, ownCloud automatically acquires and implements the associated authentication.

- User or file-level permissions can be defined when and where files are shared, and expiration dates and restrictions can be set at multiple levels. Additionally, administrators can create tags and rules that control access to ownCloud servers based on user connections, time intervals, geographic locations and other useful criteria.
- ownCloud's Open Source community contributes a wide variety of plug-in components available as apps. This vibrant vendor ecosystem offers ownCloud users many options for value-added product capabilities as well as additional security reviews.

The right end-user experience makes all the difference

- Access to ownCloud-managed content is provided via a web browser, desktop syncing apps for Windows, Mac OS X and Linux, and mobile apps for Android and iOS mobile devices.
- ownCloud also supports WebDAV access for other standards-based tools.

ownCloud puts IT back in control with Universal File Access; a single interface into existing environments, the flexibility to

expand to meet unique requirements, and usability that end users demand.

ownCloud Editions & Subscriptions

ownCloud is available in multiple options: the Community Edition is offered free via the ownCloud community. Support for the Community Edition is available through the Standard Subscription with 8x5 email support. For those with requirements that include SharePoint integration, Windows network drives, S3, SAML, Retention, Fire Firewall and more, Enterprise Subscription offers enterprise-class email and phone support (12x5 up to 24x7), essential tools, and influence over the product roadmap.

Support: ownCloud's world-class support organization provides subscription customers with mission-critical live support (up to 24x7), migration assistance, patches, upgrades, and exclusive access to the customer portal. A strong service level agreement (SLA) is included with each subscription.

Tools: the certified ownCloud Enterprise Edition is tested and documented across a broad set of platforms. Performance tuning, architecture blueprints and documented

The ownCloud Solution: Enterprise File Management & Control

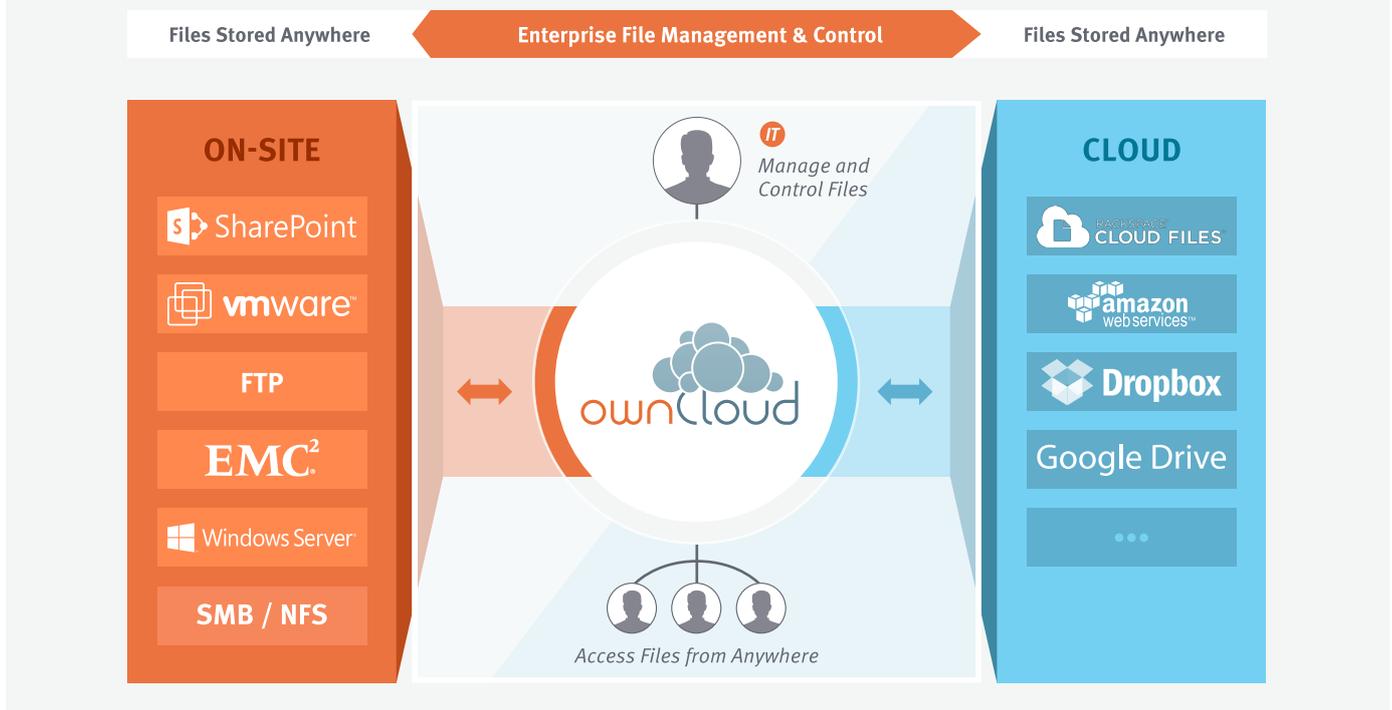


Figure 3: ownCloud Solution Architecture

examples are included, as are the proprietary ownCloud LDAP wizard, Oracle database support and the iOS and Android mobile apps. Integrations such as SharePoint, Windows network drives, Amazon S3 and SAML as well as the File Firewall, Files Drop, auto-tagging and retention are found only with the ownCloud Enterprise Subscription.

Resources: an ownCloud Subscription means entry into a partnership with ownCloud to ensure success, in both the short and long term. Subscription customers have access to a world-class team of experts to ensure the system is deployed in a secure and scalable manner.

ownCloud's Commercial license provides organizations with significant flexibility to customize, integrate and extend the core ownCloud technology, while keeping intellectual property intact. Add enterprise-class support, tools and resources, and an ownCloud Subscription offers everything organizations need to address a wide range of file sharing needs.

Conclusion

The proliferation of cloud-based file sync and share solutions puts organizations at risk of losing sensitive data, violating regulatory statutes and bypassing governance policies. ownCloud uniquely offers an enterprise file sharing solution that protects sensitive data by providing a single, secure interface to data – regardless of where it is stored – under IT control. ownCloud integrates readily with existing IT tools, and can be easily extended to support a wide range of custom requirements. ownCloud also provides user friendly applications for desktop and mobile devices, providing users with the easy access they have come to expect while keeping IT squarely in control of all sensitive data.

For More Information

Visit www.owncloud.com for more information about ownCloud, links to download the software, and detailed product documentation.

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